



## Water Service Line Investigation Notification

OCWA - Central New York's Water Authority - is working to confirm the construction material of water service lines as part of our Water Service Line Inventory, a regulatory requirement. Our contractors will be in your neighborhood in the coming days to conduct water service line investigations.

### What to Expect

OCWA contractors, Arcadis and T&K Harrington, will expose your water service line in the vicinity of the property line (indicated by the **BLUE** colored marking) near the curb box shut-off. You do not need to be home during the investigation, and your water service should not be interrupted. Results of the investigation (service line material determination) will be left at your door the same day. Restoration of the area will be completed within ~ 2 weeks following the investigation.



Questions? Please contact  
OCWA  
(315) 455-7061 Ext. 3139  
M-F, 8am-4:30pm

